

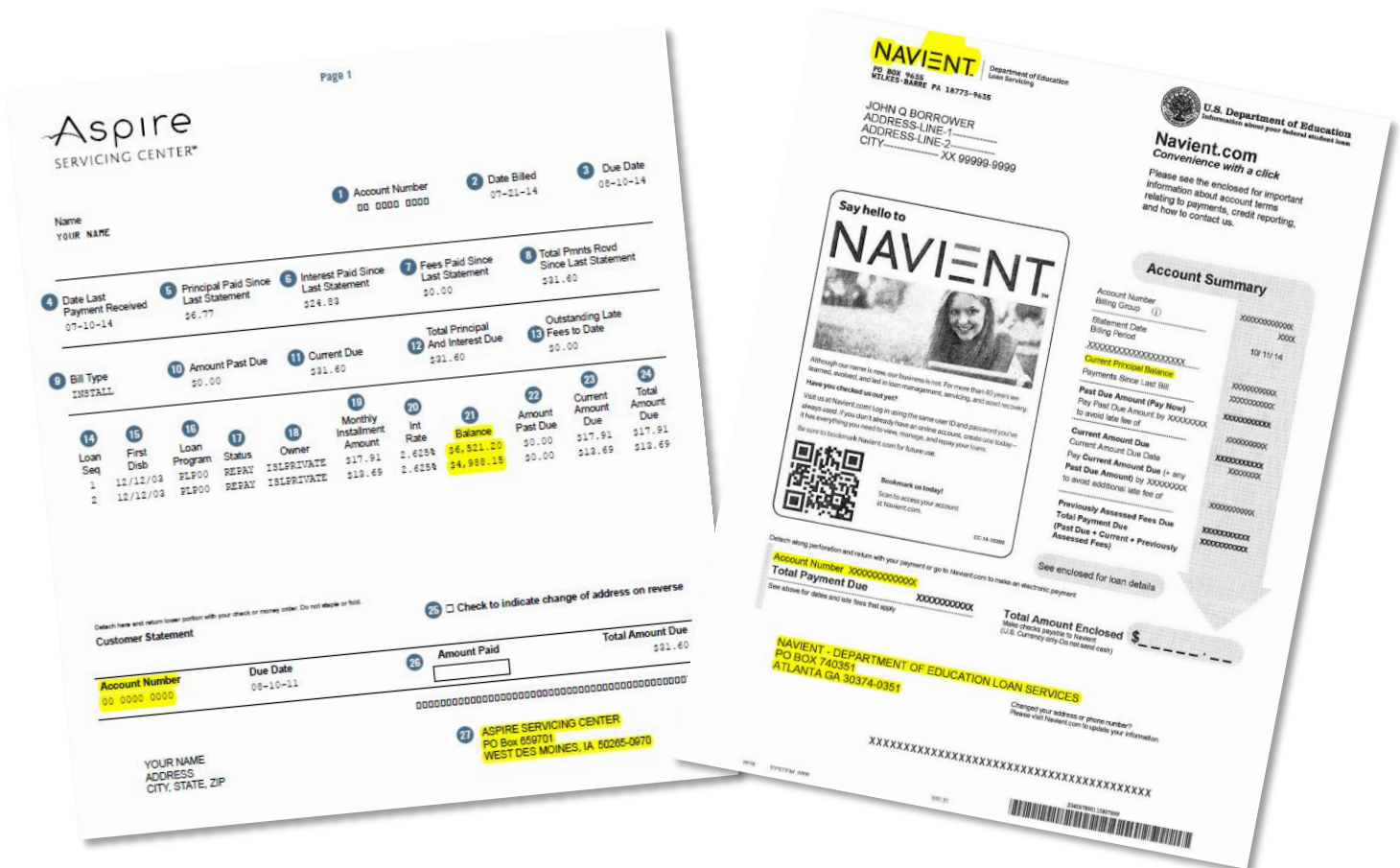
# WHERE CAN I FIND MY BILLING STATEMENT?

## My Billing Statement

We are looking for four pieces of information:

- \* Your loan servicer's name
- \* Your name and full account number
- \* The unique payment address assigned to you
- \* Your total loan amount

These items are best found on the billing statement provided by your student loan servicer. Samples of billing statements are:



Another helpful document is the payment insert. This can often be found by searching your loan servicer's online account for ways to send a payment by mail.

What is **NOT** a helpful document is the Account Summary that is often sent to you by email. This will not have your full account number or the payment address on it. If you send this, we will have to request other documentation to verify these four key items.

If you are having trouble locating your billing statement, please contact your student loan servicer. As a client, they are required by law to send you this document. Now is a great time to talk with them and make sure that you know where it is and that you understand it!